**Amazon Behavior Questions**

1. **Decision making without sufficient data and analysis**

Implement **WeChat QR code**. Working on Vanguard HK. Brought Idea of Articles sharing feature into website which can be forwarded by users in WeChat. (Chinese popular SNS application, like What’s app and Line). We didn’t do any customer survey on market before that, but according to my personal experience, it will be widely used by Hong Kong users, which would help the propaganda of Vanguard’s product.

Finally, I could not remember the exact number. But there were about one Share among 400 views.

1. **Decision making within limited time and quick response**

It was a **night before product launch day**. I was on call and found a bug in one of the webpage. There was an **error in a JavaScript file**. Unfortunately I couldn’t reach out to colleague who was responsible for that part. Then I called my manager and decided to fix the bug by myself and deployed it at night.

Some issue with compatibility between IE and Chrome.

1. **Decision making with customer communication**

This was for a **QA team** who were working with my team. They were responsible for testing the performance of our webpages. I noticed that they were using a third-party testing tool that asked for manual testing. And they had to repeat same test everyday, while the tool was not reliable enough. Then I spent my spare time **developing a script file** helped them save their time and improve their efficiency.

1. **Decision making for short term goal or for long term profits**

At the very beginning, when I developed the **ETF Education Centre**, the requirement was using jQuery. During the development, I learnt **AngularJS** from other team who was developing other webapp. I realized using AngularJS will benefit more than jQuery. Since It will also make it easier to keep the rpoject organized and modular to avoid repeating code. Advanced features like two-way data binding and dependency injection allow me to quickly create visually stunning and engaging application that would otherwise take more development time if I used vanilla JavaScript and jQuery.

1. **Dive deep for projects that has been finished but not cleared.**

When I worked on **test automation** for our webpage using selenium and cucumber, I realized the automated test failed one of a fifty times. Although the test can be passed but I was wondering why there was such an issue. Then I checked them online, reading some materials and also contacted the team in Vanguard who was responsible for internal testing tool. Finally I learnt that it was caused because there were some issues in that version of Selenium.

1. **Earn Trust**
2. **Three things to improve overall effectiveness**

Using automated script files to save time; Time managing, schedule everyday’s task and detailed task for exact time; find a mentor to learn from him or her.

1. **Professional Failure**

**Client finder tool** that was developed by a new hire developer who had left when I joined the company. Manager asked me to finish that project and provided some resources. After I spent many times, I realized one of the webservice it depended on had been deprecated, so that I exceeded the deadline. Finally, I re-design it from scratch and developed it.

1. **Frugality**
2. **Backbone: Working with different opinion**

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